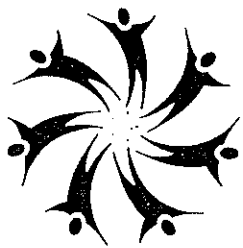


UTILITY ASSISTANCE



Center for
Community
Resources™
Connecting People to Services

ARE YOU WORRIED ABOUT PAYING YOUR UTILITY BILLS?

UTILITY INTEGRATED POINT OF CONTACT (UIPOC)

The UIPOC program is an information and referral hotline dedicated to assisting individuals in resolving a home heating and/or energy crisis. UIPOC connects individuals who are struggling to pay utility bills with available resources.

UIPOC also serves as a single point of contact for the many governmental, private, and charitable funds available to address energy and other related needs.

There are no income guidelines to qualify for the UIPOC program.

CCRINFO.ORG



WHAT TO EXPECT FROM CCR'S UTILITY ASSISTANCE PROGRAM:

The Staff Member will:

- Greet you when you call the Utility Line.
- Gather all needed demographic information and account numbers.
- Conduct assessments for additional needs related to shelter, food, clothing, health insurance, weatherization, credit counseling, budgeting, energy conservation, employment, and other resources.
- Call your utility providers to determine necessary steps to restore your utility service.
- Deliver possible solutions to meet your utility crisis.
- Provide energy conservation tips.

**BUTLER COUNTY
UTILITY ASSISTANCE**

**724-431-3748
TTY 724-631-5600**

800-481-3653 opt 2